

## **How to Enable Flash**

You may need to enable Flash on your device to display certain screens in Surpass. This article explains how to enable Flash in the supported web browsers.

Note: After enabling Flash in your browser, you may also need to add your C: drive as a trusted location. Please see page 5 'Adding Trusted Sources to Flash' for more information.

### **Google Chrome (v69+)**

Step 1: Type 'chrome://settings/content/flash' into the address bar.

Step 2: Enable the setting 'Ask First'.

Your Flash settings will be kept until you quit Chrome.

Ask first (recommended)



Step 3: Navigate back to the mock exam you had tried to open.

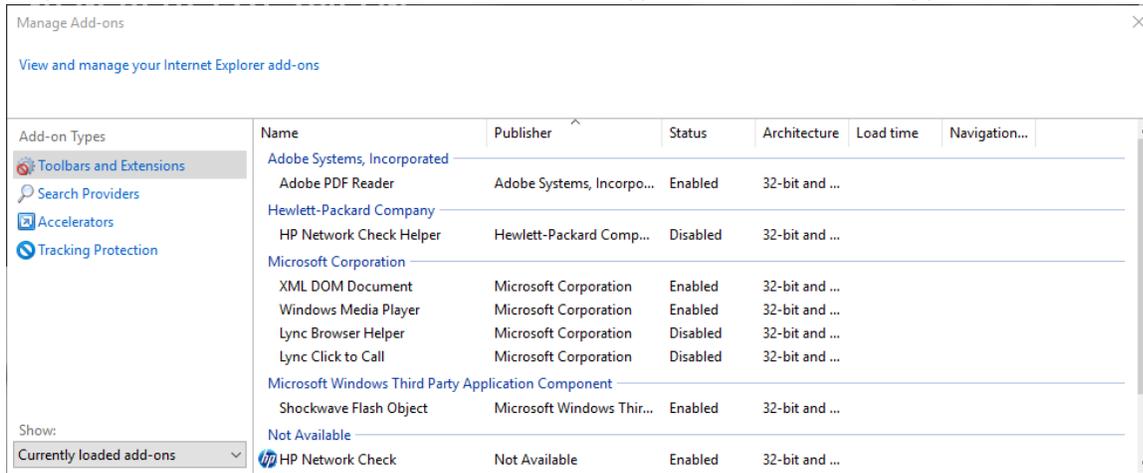
Step 4: Select the padlock icon on the address bar and choose 'Flash'. Select 'Allow' in the drop-down menu.

Step 5: Reload your instance of Surpass to enable Flash.

## Internet Explorer

Step 1: Select Tools  in the top-right of the browser window. From the drop-down menu, select 'Manage add-ons'.

Step 2: Select the 'Toolbars and Extensions' add-on type to view a list of all applications.



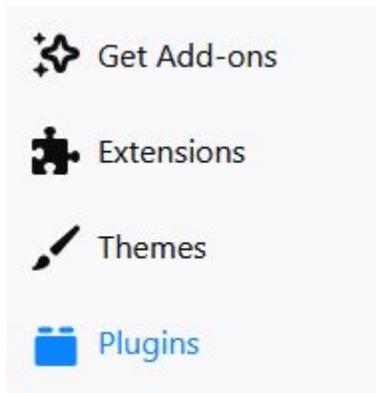
Step 3: Find 'Shockwave Flash Object' and ensure this application is enabled. If it is disabled, right-click it in the list and select 'Enable'.

Step 4: Close the 'Manage add-ons' dialogue and restart your browser to enable Flash.

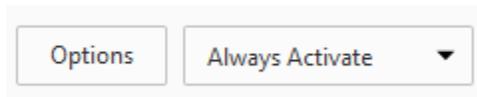
## Mozilla Firefox

Step 1: Select the menu  in the top-right of the browser window. From the drop-down menu, select 'Add-ons'.

Step 2: Select Plugins from the list of options.



Step 3: Find 'Shockwave Flash' in the list of plugins and ensure that it is set to 'Always Activate'.



Step 4: Restart your browser to enable Flash.

## Microsoft Edge

Step 1: Select Settings  from the top-right of the browser window, then choose 'Settings' from the drop-down menu.

Step 2: Scroll down and select 'View advanced settings'.

### Advanced settings

[View advanced settings](#)

Step 3: Ensure the setting 'Use Adobe Flash Player' is set to 'On'.

Use Adobe Flash Player



Step 4: Restart your browser to enable Flash.

## Adding Trusted Sources to Flash

To display certain screens in Surpass, you may need to set this website as a trusted location for Flash. This article explains how to add trusted sources to Flash in supported web browsers and Windows.

### Google Chrome (v69+)

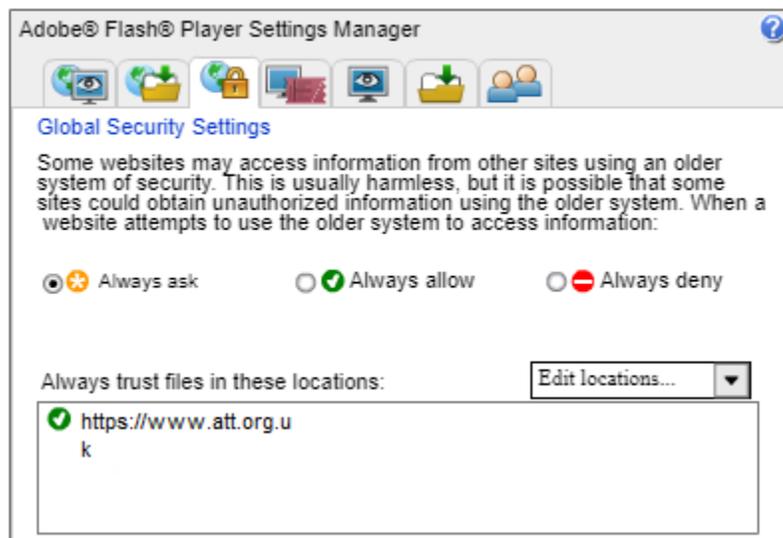
Step 1: Navigate to the following URL:

[https://macromedia.com/support/documentation/en/flashplayer/help/settings\\_manager04.html](https://macromedia.com/support/documentation/en/flashplayer/help/settings_manager04.html)

Step 2: In the 'Global Security Settings' panel, select 'Edit Locations'.

Step 3: From the drop-down menu, select 'Add Location' and type 'https://www.att.org.uk', then select 'Confirm'.

### Global Security Settings panel



### Non-Chromium Browsers (Internet Explorer, Mozilla Firefox, Microsoft Edge)

Step 1: Navigate to the 'Control Panel' on your device.

Step 2: Find 'Flash Player (32 bit)'.



Step 3: In the 'Flash Player Settings Manager', select the 'Advanced' tab.



Step 4: Select 'Trusted Locations Settings', then press 'Add' and enter 'https://www.att.org.uk'.

Developer Tools \_\_\_\_\_

Specify trusted locations for developer testing.

Trusted Location Settings...

Trusted File or Folder Location

https://www.att.org.uk

Step 5: Select 'Confirm'.