

How to Enable Flash

You may need to enable Flash on your device to display certain screens in Surpass. This article explains how to enable Flash in the supported web browsers.

Note: After enabling Flash in your browser, you may also need to add your C: drive as a trusted location. Please see page 5 'Adding Trusted Sources to Flash' for more information.

Google Chrome (v69+)

Step 1: Type 'chrome://settings/content/flash' into the address bar.

Step 2: Enable the setting 'Ask First'.

Your Flash settings will be kept until you quit Chrome.

Ask first (recommended)




Step 3: Navigate back to the mock exam you had tried to open.

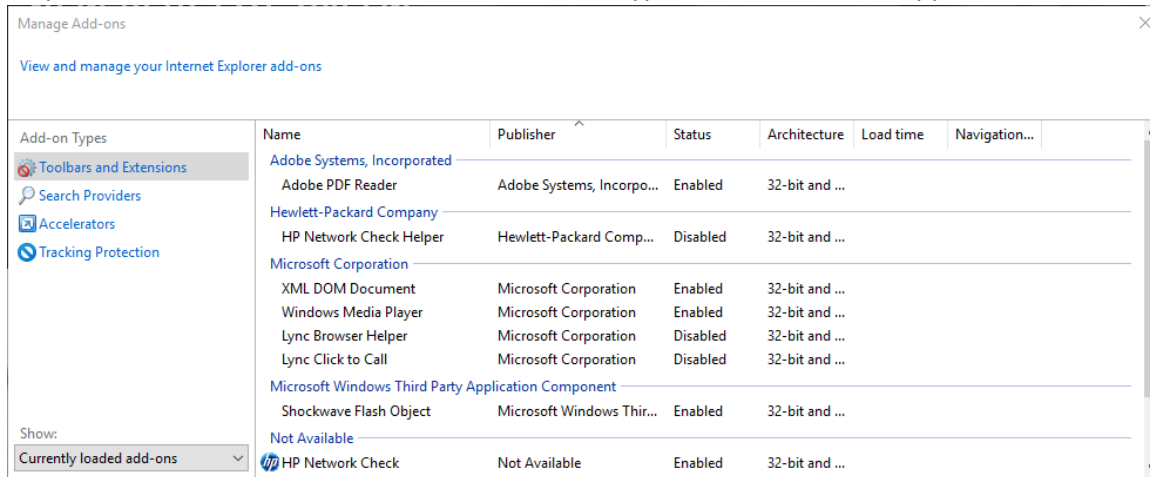
Step 4: Select the padlock icon on the address bar and choose 'Flash'. Select 'Allow' in the drop-down menu.

Step 5: Reload your instance of Surpass to enable Flash.

Internet Explorer

Step 1: Select Tools  in the top-right of the browser window. From the drop-down menu, select 'Manage add-ons'.


Step 2: Select the 'Toolbars and Extensions' add-on type to view a list of all applications.



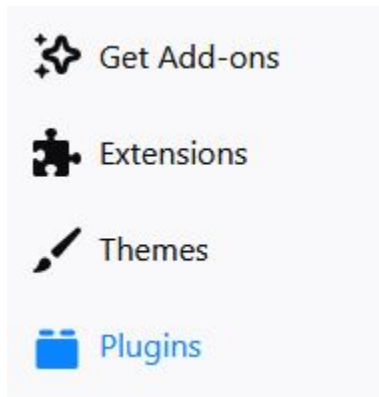
Step 3: Find 'Shockwave Flash Object' and ensure this application is enabled. If it is disabled, right-click it in the list and select 'Enable'.

Step 4: Close the 'Manage add-ons' dialogue and restart your browser to enable Flash.

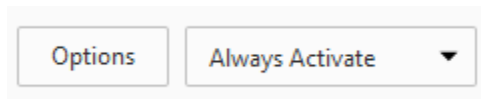
Mozilla Firefox

Step 1: Select the menu  in the top-right of the browser window. From the drop-down menu, select 'Add-ons'.

Step 2: Select Plugins from the list of options.




Step 3: Find 'Shockwave Flash' in the list of plugins and ensure that it is set to 'Always Activate'.



Step 4: Restart your browser to enable Flash.

Microsoft Edge

Step 1: Select Settings  from the top-right of the browser window, then choose 'Settings' from the drop-down menu.

Step 2: Scroll down and select 'View advanced settings'.

Advanced settings

[View advanced settings](#)

Step 3: Ensure the setting 'Use Adobe Flash Player' is set to 'On'.

Use Adobe Flash Player



Step 4: Restart your browser to enable Flash.

Adding Trusted Sources to Flash

To display certain screens in Surpass, you may need to set this website as a trusted location for Flash. This article explains how to add trusted sources to Flash in supported web browsers and Windows.

Google Chrome (v69+)

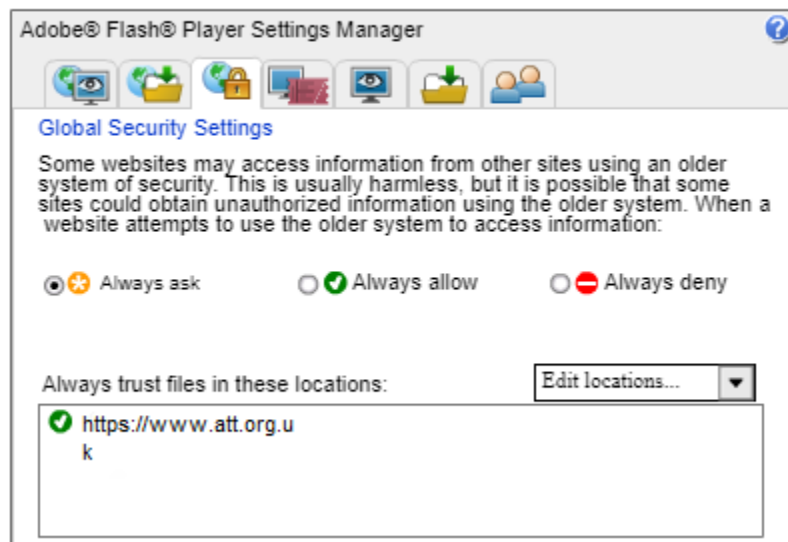
Step 1: Navigate to the following URL:

https://macromedia.com/support/documentation/en/flashplayer/help/settings_manager04.html

Step 2: In the 'Global Security Settings' panel, select 'Edit Locations'.

Step 3: From the drop-down menu, select 'Add Location' and type 'https://www.att.org.uk', then select 'Confirm'.

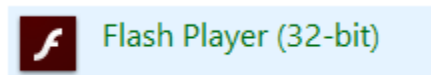
Global Security Settings panel



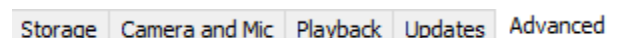
Non-Chromium Browsers (Internet Explorer, Mozilla Firefox, Microsoft Edge)

Step 1: Navigate to the 'Control Panel' on your device.

Step 2: Find 'Flash Player (32 bit)'.



Step 3: In the 'Flash Player Settings Manager', select the 'Advanced' tab.



Step 4: Select 'Trusted Locations Settings', then press 'Add' and enter 'https://www.att.org.uk'.

Developer Tools _____

Specify trusted locations for developer testing.

Trusted Location Settings...

Trusted File or Folder Location

https://www.att.org.uk

Step 5: Select 'Confirm'.