

Exam4 IT specification: Download, test & prepare

Do

- Download and test Exam4, start to end, well before your exam day
- Replicate the device setup and test Exam4 in the room you plan to use
- Use the Viewable Questions from the Course List to practice the end-to-end process – fix any issues with you are having with your setup before your exam
- When using a work device, contact your IT department for support

Don't

- Leave downloading and testing Exam4 to the last minute
- Test Exam4 on a different device than the one you will use for your exam
- Use an exam room you have not fully tested/practised Exam4 end-to-end
- Wait until the exam day to resolve issues

Operating system	Microsoft Click here for full information, including Surface devices.	Apple Click here for full information regarding Apple devices
Permissions	You must hold full administrative rights on your device to install and run Exam4.	
Webcam	A webcam is required to sit the exams and must be connected throughout. You will be monitored via your webcam Enable your webcam permissions for Exam4 in Camera privacy settings.	
Internet connection	You should stay online throughout your exams, as you will be monitored via your webcam. Use of personal hotspots to connect to the internet is permitted. Recommended <input checked="" type="checkbox"/> For the best experience, connect your device directly to the router with an Ethernet cable. For WiFi, set up your device where the signal is strongest.	
Firewall	You may need to disable your firewall for the exam. You cannot connect by VPN to a remote network during the exam. Recommended <input checked="" type="checkbox"/> Contact your IT department to resolve corporate firewall/VPN issues.	
Display	Minimum resolution: 1366 x 768. A second screen is permitted. Recommended <input checked="" type="checkbox"/> Test your screen setup with Exam4 before your exam day. Viewable questions should be used to check the layout is suitable for use.	
Work computer	Personal devices are preferred, but if you do use a corporate device you must follow our recommendations. Recommended <input checked="" type="checkbox"/> Contact your IT department for support using a corporate device.	
Hard drive	A minimum of 2gb free space is recommended. Exam4 must be able to save a backup copy of your answer file to the hard drive throughout the exam.	
Power	Connect your device to a power source for the duration of your exam. Recommended <input checked="" type="checkbox"/> Fully charge your device before the exam for a backup power supply.	
Keyboard/mouse	External keyboard and mouse is permitted.	