TestReach

TestReach Download

System Specifications & Whitelisting
Version 2.0

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1. Introduction

TestReach is a leading provider of Online, Remote Proctoring and Offline assessment solutions and has a Software as a Service (SaaS) application that services a wide variety of customers running exams in all four corners of the globe. Supporting 4M+ assessments per year, TestReach has a very well-proven track record in the delivery of high-stakes exams and has maintained full system availability of 99.97%, 24 x 7 x 365, over the last four years.

2. Downloading & Installing the TestReach Application

2.1 Minimum System Specifications

The TestReach application should be downloaded in advance to the machines which will be used by the invigilator and candidates on the day of the examination.

Please note that the minimum specifications for machines to run the TestReach application are:

- **Laptop or desktop:** you will need a working webcam (proctored tests), microphone and speakers
- **Internet Connection:** Minimum speeds of 2 Mbps
- **Screen Requirements**: Minimum screen size of 13" and resolution of 1024 x 768.
- **Operating System**: Intel Core i3 (or equivalent) with either Windows v7.0+ or Mac10.10+

2.2 Whitelisting

The following URLs need to be whitelisted on firewalls or other security systems to allow TestReach to function. All domains use TCP/443 port (unless stated another port/protocol);

- *.testreach.com
- s3.amazonaws.com
- *.s3.amazonaws.com
- *.datadoghq.com
- *.browser-intake-datadoghq.com
- *.cloudfront.net
- s3.eu-west-1.amazonaws.com
- raw.githubusercontent.com
- *.talkjs.com
- capture.trackjs.com
- cdn.iframe.ly
- https://use.typekit.net
- https://fonts.googleapis.com
- https://fonts.gstatic.com

Remote Proctoring:

- chime.aws
- *.chime.aws
- *.amazonaws.com
- *.chime.in
- 99.77.128.0/18 TCP/443 UDP/3478

Office questions:

- https://*.sharepoint.com
- https://*.office.com
- https://*.microsoft.com
- https://*.live.com
- https://*.office.net
- https://*.static.microsoft

2.3 Installing the TestReach Application

Steps to download TestReach onto your computer

1. Open an internet browser and enter the link https://download.testreach.com/ into the URL bar.

2. Select **Download** if you are using a Windows device or click **here** if you are using macOS. This page will detect what operating system you are using.
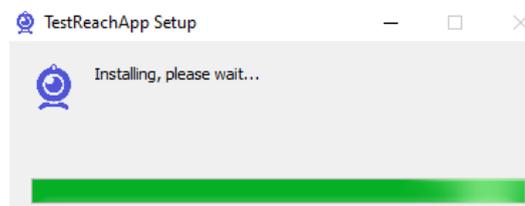

3. The following pop-up will appear on your desktop during the download process.

4. Once the download is complete, the following icon will appear on your desktop if you are a Windows user. For Mac users check your applications folder to locate and open the TestReach Application.